



STRAIGHTLINE VEHICLE RENTAL CONTRACT

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TERMS & CONDITIONS

1. **The Rental Agreement will remain open until both the vehicle and keys are returned and handed to the SL Car Rental Ltd Agent/s.**
2. All payments with regard to vehicle rental must be paid in full before hire commences unless agreed in writing.
3. Pay a refundable deposit of RAV4 & BRONCO - CAN \$1000.00, RAM – CAN \$2000.00, & WAGONEER – CAN \$2000.00
4. Minimum rental period is 24 hours a day with a grace period of 2 hours.
5. Hold a Canadian Driving License - valid for over 3 years (attach Driver's license copy)
6. Agree to pay \$0.50/km excess mileage, and you get 50km free per day.
7. The rented vehicle shall not be used to carry material or passengers in excess of the capacity thereof.
8. This agreement may be terminated by either party providing 24hr notice in writing; however, a cancellation fee 25% of the total estimate of the initial agreed period of hire, will be chargeable to the renter.
9. In the event of cancellation by the Client, SL Car Rental reserves the right to charge for all **reasonable administration costs** and expenses incurred up to the date of cancellation."
10. In the case of a confirmed mechanical breakdown, the renter should inform SL Car Rental Ltd within 24 hours so that billing stops until the faulty vehicle has been replaced, and SL Car Rental Ltd will charge the renter for all the vehicle breakdowns which are attributed to the driver's negligence.
11. Advise SL Car Rental of any defects or any accidents that occur immediately.
12. Report all accidents to the police, and a police report must be completed.
13. Be solely responsible for payment of any repairs to the vehicle and other vehicles involved in any accident.
14. Be solely responsible for any damages, injuries or death resulting from the operation of the vehicle; and shall hold harmless and indemnify for any claim, suit or expenses arising therefrom.
15. It is the renter's responsibility to pay for tollgates, fuel, parking fees & all other expenses liable to him /her during the rental period.
16. Vehicles must be refueled within an hour of returning and the gauge must read FULL. Any gas station is suitable; please keep a copy of the receipt in case we request it. 24/7 Gas Stations are Esso - 5000 Forrest Drive/ Shell - 482 Range Lake Road.
17. Return the vehicle in the same condition as he/she found it.
18. Lock and secure the vehicle when not in use.
19. Make sure the vehicle has a spare wheel, jack, and wheel spanner before leaving SL Car Rental Ltd premises.
20. By signing this document, the renter fully agrees, acknowledges and has declared the vehicle suitable for hire.
21. The agreement shall become legally binding & effective from the date of signing. Any modification of terms herein laid out shall be in writing.
22. Any disputes arising after the signing of this agreement shall be settled through the courts of Law.
23. The Renter has the option to purchase their own insurance for the duration of the rental period. This can be done through a personal auto insurance policy, a credit card benefit, or a third-party provider. The Renter is solely responsible for verifying the coverage of any such policy and for any deductibles or claims not covered
24. **General Reminders**
 - Please ensure all your belongings have been removed before returning.
 - Renter is responsible for the safe and legal operation of the vehicle during the rental period and is responsible for all damages or changes in vehicle condition that occur *over the course of the rental*.
 - Smoking in the vehicles is prohibited. A cleaning charge of up to \$500.00 may apply
 - Dogs and other pets must be kept in a kennel if transported; cleaning charges will apply for hair removal, steam cleaning of footprints, etc.
 - Attaching equipment to the vehicle body (Canoes, Bikes, GoPro etc.- is prohibited and may result in repair costs if any damage occurs.

Damage & Loss of Use

Liability for Damage and Repair: In the event of an accident or damage to the vehicle during the rental period, the Renter agrees to be held fully liable for all costs associated with restoring the vehicle to its pre-rental condition. This includes, but is not limited to, the cost of parts, labor, towing, and any insurance deductibles. If the vehicle is deemed **not roadworthy** due to the Renter's actions or negligence, the Renter accepts full responsibility for all repair arrangements and associated costs.

Loss of Use and Daily Accrual: The Renter expressly understands that a damaged vehicle represents a total loss of daily business income for **Straightline Car Rental**. Therefore, the Renter agrees to pay the **standard daily rental rate** for every day the vehicle is out of service. This daily accrual begins the moment the vehicle becomes unrentable and continues until the vehicle is either:

1. Fully repaired and inspected as roadworthy by our approved mechanics, OR
2. Replaced by a comparable vehicle at the Renter's (or their insurer's) expense.

Renter's Duty to Expedite: It is the Renter's sole responsibility and in their best financial interest to expedite the repair process or insurance resolution. Delays in providing insurance information, photos, or authorization for repairs will not pause the **accrual of the standard daily rental charges**. The Renter remains liable for all accumulated costs until the vehicle is returned to the active rental fleet.

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WINTER NOTICE

IT IS COLD! Plug in the car overnight to avoid freezing temperatures below -20°C or it will not start. Vehicles must idle to warm up for 5 - 18 Minutes when the temperature is below -10°C

Failure to do so may result in mechanical damage, breakdowns and unsafe operation, which will be the renter's responsibility

During Extreme Cold -30°C or below, we recommend the Interior Fan is kept at low speeds (< 1/2), this helps the engine build up heat and will produce warmer air to the vehicle interior.

The vehicle is provided in running condition and is required to be returned in the same condition. The situation must be handled as if it were your own vehicle. If weather conditions cause the vehicle to not start, the renter is responsible for its return to our shop via tow-truck.

Free Roadside Support is available from the vehicle manufacturer, your credit card or personal insurance, AMA/CAA, etc. GM Roadside: 1-800-268-6800, Toyota Roadside: 1-888-869-6828, Ford Roadside: 1-800-665-2006, Dodge: 1-800-363-4869. VIN# will be required when calling for assistance, registration and insurance cards located in the glove box of the vehicle

Vehicle Make: Model: Reg #:

Rental Amount: Deposit: PERIOD FROM: TO.....

Additional Charges

RENTAL VEHICLE INSPECTION REPORT:

MILEAGE OUT: _____ **Fuel Level:** _____ **MILEAGE IN:** _____ **Fuel Level:** _____

REMARKS:

Signing this document by both parties indicates that both owner and renter accept the terms and conditions above & agree to be bound by them

DRIVER NAME: DL# SIGNATURE.....

ADDRESS: CELL #.....

DATE..... EXPECTED DATE/TIME OF RETURN:

STRAIGHTLINE CAR RENTAL REP..... SIGNATURE.....

I HAVE READ ALL THE PAGES OF THIS AGREEMENT, AND I ACCEPT THE TERMS AND CONDITIONS AS INDICATED IN THE SAME. BY SIGNING THIS RENTAL AGREEMENT, I UNDERSTAND AND AGREE THAT SL CAR RENTAL LTD. WILL COLLECT, USE AND DISCLOSE MY PERSONAL INFORMATION (INCLUDING STRAIGHTLINE INVESTMENTS INC & SUBSIDIARIES) FOR THE PURPOSE SET OUT UNDER THE "CUSTOMER PRIVACY" AND "TEXT AND CALL" PROVISIONS AS LAID OUT IN THE RENTAL TERMS AND CONDITIONS.